

ARE YOU IN NEED OF URGENT DENTAL CARE OR ADVICE? THEN WE CAN HELP!

The CWM Dental Helpline offers urgent dental care for patients in Cheshire, Warrington, Wirral and Merseyside. The service can be accessed via the Dental Helpline on 0161 476 9651 from 8am to 10pm every day, including weekends and Bank Holidays.



Service operating 8am-10pm, 7 days a week

During the 'in-hours' period (08:00-18:00 hours Monday to Friday), if you already have a dentist you should contact them directly. If you do not have a regular dentist then the Dental Helpline will triage your call, give advice and guidance to manage your dental problem or assist you to find an appointment, as long as you meet all the eligibility criteria.

During the 'out of hours' period (18:00-22:00 Monday to Friday, Weekends and Bank Holidays 08:00-22:00) our call handlers and dental nurses can provide advice and support for all patients, whether they have a regular dentist or not.

What happens between 10pm and 8am?

Patients can still call NHS 111 for urgent dental advice. If patients do call NHS 111 with a dental issue between 8am and 10pm they will automatically be redirected to the dental service.

PLEASE NOTE:

The service is provided according to strict clinical criteria.

The service is only available for urgent dental problems such as trauma, facial swelling, uncontrolled bleeding or pain that is persistent and is not being controlled by pain relief.



WE COVER CHESHIRE, WARRINGTON, WIRRAL AND MERSEYSIDE

CONTACT US: 0161 476 9651

Provider of services to

NHS