

Sefton Council Adult Social Care CQC Assessment Report.

Inspected and rated

Good



**CareQuality
Commission**



In January 2025, Sefton Council's Adult Social Care was checked by the Care Quality Commission. The CQC makes sure care services are good and safe.



Overall Score 70%. We are good.



Most people had a good experience with Adult Social Care in Sefton.



Staff used the "3 conversations model" to talk openly with people and their families.



Overall, the services in Sefton were well-received. People felt listened to and supported.



Staff helped people do things on their own by looking at what they could do.



Staff helped people stay healthy and live well.



Adult Social Care works with charities and local groups who gave support to people.



Mobile clinics made it easier to get equipment and home changes.



People got advice and information that was right for them. This helped them make good choices.



People helped make services better by working together with others.

This is called co- production.



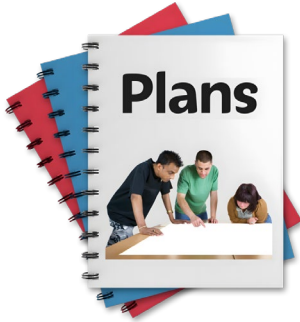
The care market was stable, which means it was working well.



Staff felt happy and helped at work.



Leaders were friendly and worked well with their teams.



They used information to plan and run services.



Some people waited too long for checks including young people and those with disabilities.



There are plans to make waiting times better.



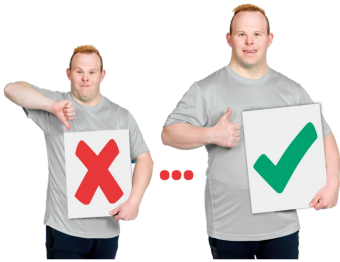
Teams are working to make supported living better. This means finding good places for people to live.



New teams were made to help people move between services. This makes it easier for people.



Staff felt sure of themselves and had good training.



Keeping people safe was mostly done well, but some important information wasn't shared clearly with everyone.



The council helped staff to grow and listened to what they had to say.



Mobile clinics and trusted assessors were used to help people quickly.



These changes are helping people with learning disabilities get better support and care.



It is important to keep improving these services.



Overall, the council did a good job in supporting equality and staff development.



The council worked hard to make sure everyone was treated fairly and included.



Overall Score 70%. We are good.