



Sefton Families First Partnership

Sefton Families Newsletter

Summer 2025 - You Said, We Listened

What is Families First Partnership?

If you're new here, let's start by explaining what the Families First Partnership is. This is a new way of working that brings together health, social care, education, and other services to ensure families get the right support at the right time. The Families First Partnership is part of the new social care reforms, which aim to make services more joined-up, accessible, and responsive to the needs of children and families across Sefton.

What we've been up to

Over the summer, Children's Services spoke with over 300 families across Sefton to share news about the Families First Partnership.

We wanted to learn what's working well and what needs to change. We attended lots of community events like family fun days in the Family Hubs, sessions in libraries, SEND events hosted by Aiming High, groups within our community centres, and many more. We promoted our online survey, handed out paper copies, and captured verbal feedback at events – we also linked in with many different partners including Sefton Parent Carers, Sefton CVS, Venus, Equal Voice Network, Sefton's Youth Bus etc. who all helped promote our surveys and spread the word.

Thanks to you all, we received over 130 survey responses and lots of helpful comments! 



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What the surveys told us...

A lot of families told us, they feel safe and supported by services – Reflective of our recent “Good” ILACS review.

But some families don't know where to go for help – we can do better!

Most children aged 5–12 said they turn to teachers or parents when they need help – Family and school links are key to a child's success!

Most families are happy with the support they get - we can build on this and aim higher!

But a strong number of families said they have to repeat their story – we're working on this!

You Said...

“We want better communication between services.”

“We need help earlier, before things get worse.”

“We don't want to keep telling our story over and over.”

“We want more support for parents and carers.”

“We'd like more free or low-cost activities.”



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We're listening...

- ✓ We're building a digital hub, which will be coming soon – one place to find help, information and resources.
- ✓ We're working on better ways for services to share information – meaning support will be more joined up across services.
- ✓ We're making sure support is easier to find - taking the hassle out of finding what you need so you can spend less time searching and more time getting the help you need.
- ✓ We're co-producing our Threshold of Need document across Cheshire and Merseyside - this will include a shared decision-making tool, ensuring everyone working with your family is on the same page, wherever you are.
- ✓ We're planning the co-production of a single assessment plan – you'll only have to tell your story once, saving time and reducing stress for families.
- ✓ We're setting up co-production groups – meaning children, young people, and families can have their say and help design services. These groups will meet regularly to share ideas, give feedback, and make sure your voices shape the future of support in Sefton.

Get Involved – Help Shape Services!

Do you want to help design better services for children, young people, and families in Sefton? Why not apply to join our co-production sessions and have your say!

- 👉 Sign up now at [Your Sefton, Your Say](#) or scan the QR code on the right
- 📄 Want to read the full survey report? Visit the [Families First Partnership](#)



Let's build a better future together